



الغدير للطباعة والنشر
Al Ghurair Printing and Publishing

AL GHURAIR PRINTING AND PUBLISHING'S

Policy to provide our customers world class Quality Products and Services which fully meet their specified requirement & expectations and comply with relevant regulations, codes and standards.

PURPOSE

Enhancing Life by Printing Ideas

VISION

Continue to be one of the pioneers in the
PRINTING INDUSTRY

By providing Cost effective, Superior quality products and services

MISSION

- Continually upgrading infrastructure and employee technical capabilities to improve quality and service to be competent with the world class quality.
- To be a responsive institution committed to building win-win situation for customers and external service providers to develop strong relationship.
- Comply with applicable Statutory and regulatory requirements

AGPP Management is committed to comply with the requirements of ISO 9001:2015:

- Satisfying applicable requirements by ensuring that customer and applicable statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

AGPP Management shall:

- Take accountability for the effectiveness of the QMS and ensure Quality Policy and Objectives are established which are in line with Context and strategic direction of the company and promotes the use of process approach and risk-based thinking.
- At regular intervals Set Quality objectives have been reviewed as part of the QMS Internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Ensure that the Resources needed for the QMS are available; including training, support and encouragement. Communicate the importance of effective Quality Management and of conforming to the QMS requirements.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility in the implementation and regular review of the QMS to enable all employees to strive Customer Satisfaction first time, every time and on time.
- This policy is communicated to the employee, displayed and made available to all interested parties upon request. Policy will be reviewed annually and where deemed necessary will be amended and re-issued.

Annexure E

Date: 06/01/2022


Lakshmanan Ganapathy
General Manager